Oakray Oracle

LATEST NEWS AND UPDATES - COMMUNICATION MATTERS

Dear Team,

As we approach the holiday season, I want to take a moment to express my sincere thanks to each and every one of you for your exceptional efforts throughout what has been another challenging year. The past twelve months have brought many obstacles, not least of all, changes in government, the increases in National Insurance contributions, rising living costs, and the ongoing economic uncertainty. Yet despite these pressures, your resilience, hard work, and unwavering commitment have been nothing short of inspiring.

I know that these challenges have required you to go above and beyond, and for that, I am truly grateful. Every one of you plays an integral role in the success of our company, and it is your dedication that enables us to continue moving forward, even in the face of adversity. Despite the challenging conditions I'm happy with how we have performed and our fore-casts for 2025 are excellent.

As we head into the festive season, I hope you all have the opportunity to take a well-deserved break, spend time with loved ones, and recharge for the year ahead. I look forward to another year of collaboration, growth, and shared success.

Thank you once again for all that you do, and Merry Christmas to you and your families. May the new year bring happiness, health, and continued success.

On behalf of all directors,

James Barnard



Christmas Opening Hours

23rd December 2024 - 08.00 to 17.30 24th December 2024 - 08.00 to 16.00 25th December 2024 - Closed 26th December 2024 - Closed 27th December 2024 - 08.00 to 17.30 28th December 2024 - Closed 30th December 2024 - 08.00 to 17.30 31st December 2024 - 08.00 to 16.00 1st January 2025 - Closed



Congratulations go to Scott Benton our employee of the month July 2024

In September our Employee of the Month scheme changed to our quarterly Reward and Reconigtion scheme. Recognised in the first quarter of August to October are:

Derek Jarram, Clare Knipe and Ricky Bruniges



In Brief

Talk to Us If you have news you want to share (personal or professional) please send an email to Pia or David in the BD & Bid dept at newsletter@oakrays.co.uk

Social Value & Safeguarding Please dont forget to email over your social value updates or safeguarding concerns to the following email address: Social.value@oakrays.co.uk Safeguarding@oakrays.co.uk

Issue 8



Congratulations

Andrew Joslin 20 years - September 2024

Simon Preedy 20 years - October 2024

HR Updates



WELCOME to the following new members of staff

Ahmet Suleyman, Heating Engineer (Service) Ali Salah, Apprentice (Electrical) Amrit Rehal, Heatin Engineer (Service) Brendan O'Connor, Heating Engineer (Service) Caroline Houghton, Bid Coordinator (Bid Team) Cleo Perkins, Administrator (Renewables) Daniel Simpson, Electrician (Electrical) Emily Darby, Compliance Coordinator (Compliance) Enes Demir, Heating Engineer (Service) Hussen Saleh, Apprentice (Electrical) Jack Davis, Contract Manager (Access Control) James Theobald, Electrcian (Electrical) Jeffrey Float, Heating Engineer (Service) Jerome Lesley-Jayanthan, Heating Engineer (Renewables) Joe Barnes, Supervisor (Electrical) Joseph Stevens, Electrician (Renewables) Kieran Walker, Heating Engineer (Service) Michael Maloney, Install Surveyor (Install) Mohsen Sangsefidi, Access Control Nicola Paton, Customer Service (Helpdesk) Qasim Ali, Supervisor (Service) Randheer Singh, Project Manager (Access Control) Riley Heppenstall, Heating Engineer (Service) Ryan Johns, Supervisor (Access Control) Shaz Khan, Assistant Project Manager (Projects)



We pride ourselves in delivering the best for our clients. Please make sure you complete all allocated training and ensure a copy of your certificate is sent to HR

> Be the best that you can and we will support you



Thank you! To the HSQE team for all their hard work ensuring that Oakray successfully passed the following audits which are significant to our business: Business Continuity ISO 22301

PAS2030 Accreditation Constructionline Platinum



Oakray Residents Portal

The residents portal continues to be a well

received offering to Oakray's customers

and is now in use for all Domestic Heating

contracts. The IT Development Team will be

working closely with the Operational Teams

to design and configure these new features

to ensure they are fit for purpose for both

• OData Pro

oDataPro

oDataPro has been rolled out across the Domestic and Commercial Heating Departments. All users are now working on the platform. In the near future, the plan is to bring to the remaining functionality across and make oData 1.0 read only.

HSQE

our customers and Oakray.



Welcome to the 8th Health, Safety, Quality & Environmental newsletter segment :

Lone Working Safety Device Trial Revisted: Previously, we informed you that the lone-working safety device trial had been temporarily put on hold. We are pleased to announce that a decision has been made to revisit this initiative, and we are moving forward with the planning phase. Keep an eye out for upcoming updates, as we will soon be looking for volunteers to participate in the trial. Your involvement and feedback will be crucial in shaping the future use of this safety device.

Focus on Fire Safety: Fire Stopping & Compartmentation Awareness Training In line with the growing emphasis on fire safety in buildings, we recently arranged Fire Stopping and Compartmentation Training for staff across two separate days. The sessions were well-attended and received great feedback from the participants. We are proud of the team's commitment to safety and look forward to continuing our efforts in this critical area. Stay tuned for more training opportunities.

New Feature for RAMS Distribution: In line with our commitment to continuous improvement, a new feature for sharing Risk Assessment and Method Statements (RAMS) with our operatives, has been introduced. You may have already noticed receiving HandsHQ email requests for electronic signatures. Please take the time to read through the RAMS upon receipt and provide your signature electronically. This process is designed to streamline communication and ensure that safety measures are understood by all.

New Feature for HandsHQ Training Register: We are excited to inform you of a new feature in the HandsHQ Training Register: Personnel Profile Access.

This feature offers the following benefits:

Complete Transparency: All staff can now view their personal training profile, including course details, expiry dates, and bookings.

Instant Access: Staff can download their own training reports and copies of certificates anytime, from anywhere.

New Feature For Near Miss Reporting: Addition of near miss question to o'connect, following suggestions made during Toolbox Talks and discussions

Thank you for your ongoing support.

Your HSQE Team



PROPERTY PERFORMANCE SPECIALISTS

Business Development Updates

Oakray are delighted to have won: Ark Burlington Danes, Stanly Fink – Projects SNG Townsend Mews – Fire Hackney M&E Framework – Stage 1 NHS LPP (All Disciplines) DPS – Stage 1 RM6241 (All Disciplines) Crown Commercial Maintenance & Repairs – Stage 1 NHG Access & Security – Stage 1 Mitie - White Court Tower Hamlets - William Morris School



Proudly Making a Difference

Thank you to everyone in helping us deliver social value benefits for the communities in which we work. Recent initiatives include:-



Uxendon School, we have made donations to community projects in Brent including a provision for their Christmas tree and also supported sustainable recycling by creating bird boxes for the school grounds from the pallets used for the delivery of materials on site.

In addition we are providing a number of training opportunities for Brent residents.



Oakray continues to support Kimani from North Paddington Youth Club at the European Kick Boxing Championships in Cypress in November 24, he won Gold for England!

We also continue to support the North Paddington Youth Club and Westminster's City Lions, along with Queenswell School in Whetstone, we have also provided work experience through Match My Projects, on our MTVH contract.

We are also supporting North Paddington Food Bank as part of our Westminster contract with a financial donation.

A donation of chocolates for children has been made to the City Lions. Chocolates and food vouchers have also been donated to North Paddington Youth Club to help those most at need. The youth club opens on Christmas and Boxing Day to provide refuge for those kids



Oakray also purchased Pantomime Theatre tickets for the National Autistic Society so 170 Autistic children could see the "relaxed" performance of Snow White.

As you can see below a good time was had by all!



Communities are at the heart of everything Oakray delivers

We encourage all staff to utilise their 1-day social value day and get involved in volunteering for a charity of their choice.

Abigail Routely recently volunteered at Up On Downs - a parent run organisation supporting families of children with Downs Syndrome. Whilst setting up and managing the adults and childrens tombolas/raffle and supporting the parents, Abigail had a great time dancing with the children and said that she had a very rewarding day.

If you want to make a difference and help a charity of your choice by voluntering your time please contact.the Social Value Team on

social.value@oakrays.co.uk





Supporting the comunities in which we deliver, Oakray is proud to announce that in addition to the 15 apprentices currently employed, another 2 joined us in Electrical from Westminsters NPYC - brothers Ali and Hussen Salah.

We are also excited to announce that two pre-apprentice opportunities have been given to 2 students at St Marylebone Bridge CE School



PROPERTY PERFORMANCE SPECIALISTS