

Welcome to Issue No. 4 of the Oakray Oracle.

As we welcome the new year I wanted to take a moment to express my gratitude for your dedication and hard work throughout 2023. In facing the challenges that came our way, you demonstrated not only professionalism but also a spirit of collaboration and support that defines our team and the Oakray values. Each one of you has played a vital role in our collective success, and I am thankful for the efforts you've put forth. As we reflect on the past year, let's use it as an opportunity for growth and improvement, I am excited by the possibilities for the business in 2024.

Our focus for the year ahead is to make sure we listen to you, our clients and the residents we support and set the bar higher than ever to deliver great service and support the communities we serve. I have full confidence that we will reach new heights in the coming year.

May the coming year bring prosperity, joy, and fulfillment to each and every one of you. Together, let's make 2024 a year of unparalleled success and achievement. On behalf of the Oakray Board and senior management team we would like to wish you and your loved ones a Happy New Year filled with health, happiness, and prosperity.



James Barnard
Managing Director

In Brief

Talk to Us

If you have news you want to share (personal or professional) please send an email to Pia or David in the BD & Bid dept at newsletter@oakrays.co.uk

Social Value & Safeguarding

Please don't forget to email over your social value updates or safeguarding concerns to the following email address:

Social.value@oakrays.co.uk
Safeguarding@oakrays.co.uk

Issue 5

A deeper delve into Oakray divisions and our service deliverables.

CORE VALUES

The Oakray Oracle newsletter continues to keep everyone updated with relevant news from across the business. However, our **CORE VALUES** remain the same, here's a quick reminder...

T - Transparency is at the heart of everything, we are open in our communications and accountable for what we do.

R - Respect at all times we remain respectful to our clients, customers and colleagues and everyone we come into contact with and act as guardians of the reputation of the organisation.

U - Unity we work in unity with our customers and clients to deliver an excellent and quality service.

S - Success is key at Oakray, with an innovative approach we aim to continually develop and improve our services and produce to clients.

T - Teamwork we work together with integrity to support each other as individuals to encourage diversity, be inclusive so that

Together Everyone Achieves More

HR Updates



WELCOME
to the following new members of staff

Alfie Haynes - Warehouse/Facilities
Liam Wright - Domestic Engineer - Service
Abdi Dualeh - Solar Roofing Engineer
Christopher Kerin - Domestic Installation Engineer
Dalton Piggott - Planning & Compliance
Coordinator
David Gordon - Domestic Heating Engineer ,
Service
Georgi Velev - Testing Engineer, Electrical
Harvinder Sahota - Domestic Heating Engineer,
Service
Jake Millar - Testing Engineer, Electrical
James Atkins - Solar Electrician
Liam O'Brien - Domestic Heating Engineer,
Service
Louis Palmer - Solar Roofing Engineer
Mia Henry - Planning & Compliance Coordinator
Nadir Seiche - Testing Engineer, Electrical



**We pride ourselves in delivering the best for
our clients.**

We will shortly be sending round Training needs
Analysis forms to all Heads of Department to liaise
with their staff about their training needs.

Should you require any support with training this
year including management training then please
speak with your manager as soon as possible.

This will give us an indication of in-house training
sessions that are needed for staff for this year.

Please make sure you complete all allocated
training and ensure
**a copy of your certificate is
sent to HR**

**Be the best that you can
and we will support you**



ONLINE BOOKING

Oakray Residents Portal

Our residents portal continues to be well re-
ceived and as is being utilised on the
following contracts:

- Westminster Electrical Testing
- Network Homes Hertford
Domestic Gas
- Network Homes London Domestic Gas

By clicking on [https://portal.oakray.co.uk/
resident/](https://portal.oakray.co.uk/resident/) residents can now take control
and confirm/change/book appointments
themselves.



"oDataPro had a controlled release in mid
Dec 2023. It is currently parallel running
in the Mechanical Dept on the Settle and
Southern Housing contracts.

13 Mechanical engineers who work on
these two contracts have started using
oConnectPro.

Following User Acceptance Testing and
training over the coming weeks, it will be en-
abled for the Brent Contract in the Domestic
Heating Dept."

Further updates to follow.....

HSQE



Welcome to the 4th Health, Safety, Quality & Environmental newsletter
segment .

UPDATES:

We're thrilled to announce that we've successfully upgraded our Con-
structionline accreditation to Platinum! This achievement reflects our
commitment to excellence in the construction industry.

As part of our ongoing efforts to maintain high standards, we're gear-
ing up for an ISO audit scheduled from 20th to 27th February. Internal
audits are already underway to ensure our processes align seamlessly
with ISO standards, reinforcing our dedication to quality.

In our continuous pursuit of safety, we recently invited volunteers to
participate in the EcoOnline trial for a lone working safety device and
a point of work risk assessment app. We're delighted to share that we
now have some volunteers and that we are set to roll out the trial by the
end of this month. This initiative underscores our commitment for the
safety of our employees and the importance of their voices to be heard.

Business Development Updates

New business won/awarded September 2023 - January 2024 includes:

- HCC - Howe Dell LED Lighting Replacement
- Ivy Trust Electrical Maintenance
- Luton Commercial Gas Framework
- MTVH Door Entry
- Lidcote & Cumnor House Fire Alarm Installation - Sovereign Network
- Ex MoD Defense System M&E Upgrade - Projects Division



Making a Difference

Thank you to everyone in helping us deliver social value benefits for the communities in which we work. Recent additional initiatives include:-



Huge thank you to everyone who sponsored us, with your help Pia and the Aqua Angels raised a total of **£4412.00** for Blood Cancer UK.



City Lions - Oakray sponsored a Tye Dye T Shirt Competition for the October half term.
St Nicholas Nursery & Primary School (HCC) - We were asked to provide some recycled materials (plastic pipes/copper pipe off cuts/timber boards/shingle) for the childrens outdoor adventure areas. Teacher Saminah Khan says " *I would like to say a HUGE thank you for your very kind and generous donations we have received. The endless learning and memories that these will make in our play are priceless.*"
North Paddington Youth Club - Once again Oakray have supported NPYC with our annual warm coats drive, Christmas selection boxes and food vouchers. Ronnie Renney from NPYC says " *Thank you so much for the Christmas gifts. The children and young people were very grateful to you and all at Oakray for your kindness and generosity. Happy New Year to all at Oakray.*"

Oakray encourage all staff to utilise their 1-day social value day and get involved in **volunteering** for a charity of their choice. Recently, Dushy Suresh, Oakrays Compliance Coordinator carried out her 1-day volunteering opportunity distributing care packages to the homeless. *Dushy explains, Organising a team of young people we made care packages for the homeless, which we then distributed around Enfield and Ilford along with cups of hot chocolate. We were able to talk and listen to them and direct them to churches and other organisations for help, in addition to helping the homeless, this also helped our young volunteers to understand more about homelessness and the positive difference their help can make. It was a real joy to see a big smile on the faces of the people we visited and helped. Thank you Oakray for encouraging staff to do charity work, and to help each other within the community.*



Long Service
AWARDS

Congratulations

Denise Gray
10 years on 21/02/2023

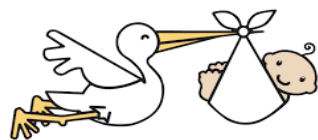
Tansel Gullu
10 years on 23/09/2023

Sylvia Brehm
10 years on 30/09/2023

Alex Holland
10 years on 02/10/2023

Paul Roberston
20 years on 13/10/2023

Robert Kitchener
10 years on 14/10/2023



Welcome to the world and congratulations to

Andy and Natalie Slade on the birth of their daughter **Lottie** born 24th November 2023 weighing 6lb 7oz.

Mike and Abi Gostling on the birth of their daughter **Matilda** born 27th November 2023 weighing 8lb 1oz.

Sachin and Vaishali Mevada on the birth of their daughter **Avni** born 15th December 2023 weighing 5lb 5oz.

Arif and Sinem Komurculer on the birth of their son **Ziya** born on 19th December 2023 weighing 5lb 5oz.



Congratulations

to the Employees of the Month listed below:-

October 2023
Richard Bacchus

November 2023
Ilknur Yildirim

December 2023
Lee Ashton & Mark Wallington



In addition to the newsletter email address **newsletter@oakrays.co.uk** we have an employee suggestion box in the ground floor kitchen area at HQ where you can post your suggestions and ideas.

We recently received a request for a kitchen waste recycling bin to be provided to minimise waste to landfill.

Response, our FM team confirm that our waste is collected by specialist waste contractor O'Donovan's who certify that **0% waste goes to landfill.**



PROPERTY PERFORMANCE SPECIALISTS