

Welcome to Issue No. 3 of the Oakray Oracle, as promised, please see below a brief introduction to Oakrays Senior Management Team. All our SMT members are experienced and dedicated in their field committed to making Oakray a successful and profitable business for everyone.

Graham Moore, Head of **Oakray** Domestic Heating
+42 years industry experience - worked at Oakray for 12 years.

Andy Edmonds, Head of **Oakray** Commercial Heating
+30 years industry experience - worked at Oakray for 25 years.

Pia Gleeson, Head of **Oakray** Business Development & Bids
30 years industry experience - worked at Oakray for 3 years.

Arif Komurculer, Head of **Oakray** Access Control
+20 years industry experience - worked at Oakray for 4 years.

Mirek Czarnowski, Head of **Oakray** Electrical
12 years experience - worked at Oakray for 12 years.

Ian Dunstone, Head of **Oakray** Renewables
14 years experience - worked at Oakray for 5 months.

Sachin Mevada, Financial Controller **Oakray**
17 years experience - worked at Oakray 1 year

Nicholas Quail, **Alliance** - Director of IT & Business Services
16 years experience

Sandra Greenaway, **Alliance** - Head of Human Resources
20 years industry experience



In Brief

Talk to Us

If you have news you want to share (personal or professional) please send an email to Pia or David in the BD & Bid dept at newsletter@oakrays.co.uk

Social Value & Safeguarding

Please don't forget to email over your social value updates or safeguarding concerns to the following email address:

Social.value@oakrays.co.uk
Safeguarding@oakrays.co.uk

[Issue 4](#)
[Roundup of the last year](#)
[Our MDs](#)
[Christmas and New Year Message](#)

QUICK UPDATE - Issue 3

Oakrays newsletter continues to keep everyone updated with relevant news from across the business. Our new branding continues to be updated in batches and the new Oakray Renewables website for homeowners is currently under construction **BUT** Our **CORE VALUES** remain the same, here's a quick reminder...

T - Transparency, is at the heart of everything, we are open in our communications and accountable for what we do. **R - Respect**, at all times we remain respectful to our clients, customers and colleagues and everyone we come into contact with and act as guardians of the reputation of the organisation. **U - Unity**, we work in unity with our customers and clients to deliver an excellent and quality service. **S - Success**, is key at Oakray, with an innovative approach we aim to continually develop and improve our services and produce for clients. **T - Teamwork**, we work together with integrity to support each other as individuals to encourage diversity, be inclusive so that **Together Everyone Achieves More**.

HR Updates



WELCOME

to the following new members of staff

Abdulkarim Alleyne, Invoicing Apprentice.
Aiden Hawthorne, Roofer- Renewables
Anes Kiripainathan, Multi Skilled Trades Person
Bradley Hayden, Administrator, Renewables
Chris Cole, Residential Sales Manager, Renewables
Cody Hook, Improver, Access Control
Donna Tyrelli, Residential Solar PV Ops Manager, Renewables
Eyup Demir, Testing Engineer, Electrical
Gavin Hogg, Commercial PM- Renewables
Hardeep Singh, Electrician, Install
Harvey Owen, Roofer, Renewables
Harvey Coombes, Roofer, Renewables
Ian Dunstone, Head of Renewables
James Marsh, Roofer, Renewables
Marta Burrelho, Admin Assistant Renewables
MartinJordan, Roofer Renewables
Neil Chapman, Contract Manager Access Control
Rebecca Harris, Admin Assistant- Install
Cleo Perkins, Admin Assistant

Congratulations

Jo Thomas has now been made a permanent member of staff as a Shared Administrator for the Alliance, and also Welcome to Dave Quinell and Hollie Phillpot from Effectables..



We pride ourselves in delivering the best for our clients.

Please make sure you complete all allocated training and **ensure a copy of your certificate is sent to the HR su.**

Be the best that you can, and we will support you



Oakray Residents Portal

Our residents portal continues to be well received and as is being utilised on the following contracts:

- Westminster Electrical Testing
- Network Homes Hertford Domestic Gas
- Network Homes London Domestic Gas

By clicking on <https://portal.oakray.co.uk/resident/> residents can now take control and confirm/change/book appointments themselves.



oData 2.0, now known as **oDataPro** is being prepared for initial release by mid-October.

This involves the release of 3 non contract specific modules; Call Confirmation, Complaints and Sub-Contractor Management.

Over time, more functionality will be introduced on a contract by contract basis as oData 1.0 and oDataPro will run in parallel.

Further updates to follow.....

HSQE



Welcome to the 3rd Health, Safety, Quality & Environmental newsletter segment for 2023. We've had a very busy few months, our focus continues with securing our ISO Standards & Company Accreditations.

UPDATES:

We continue to review and renew our company accreditations.

We were successfully externally audited on our Integrated Management System for the new version of ISO 27001 to ISO27001:2022 and also successfully completed an external compliance ISO 22301 audit.

We are currently looking at upgrading our Constructionline accreditation from Gold to Platinum with a site audit scheduled for December.

We are also reviewing lone working safety devices; this includes trailing an app called "Eco Online" - our H&S department is looking for volunteers to help with this trial. If you are interested, please get in touch with the H&S team.

We are currently looking at starting internal audits in relation to our ISO 9001, 14001 and 45001 in early January 2024 in readiness for our external compliance Audits scheduled for February 2024.

Business Development Updates

New business won/awarded May - September 2023 includes:

- Network Homes - Domestic and Commercial London Gas Servicing - Extended to 2026
- Network Homes - Domestic & Commercial Hertford Gas Servicing - Extended to 2026
- Network Homes Electrical Testing - Extended to 2026
- Optivo - Commercial Gas Servicing & Maintenance - Extended to 2024
- Newlon Housing - Electrical Testing - New Contract
- MTVH - Door Entry & Access Control - New Project
- HCC Various LED Lighting Works - New Contract
- Notting Hill Genesis M&E Framework - New Award
- Poplar Harca M&E Approved List - New Award



Congratulations to Rosi, who completed the Shine Night Walk for Cancer Research (13 miles in 5.15 hours).

In September.

Rosi and her daughter Laura decided to support this cause after a close friend of theirs was diagnosed with breast cancer but managed to beat this horrible disease. Unfortunately, cancer affects many people, and it doesn't exclude close friends or family members.



We encourage all staff to utilise their 1-day social value day and get involved in volunteering for a charity of their choice. Five members of staff recently carried out their 1-day social value volunteering at a gardening project at Whitewebbs transport museum. This gardening project was to support two of the members at whitewebbs whose daughter had died after a long fight with cancer. Her parents made a donation to create a shrub bed in her memory, which they have not had the man power or time to do. **Well done the Oakray team**



Congratulations

to the Employees of the Month listed below:-

May 2023

Stuart Finch & Mike Gostling

June 2023

Sofia Cimino

July 2023

Nicola Thorp

August 2023

Nilesh Hirani

September 2023

Lucas Beekmeyer

Earlier this year Oakrays Head of BD & Bids, Pia Gleeson was diagnosed with Chronic Myeloid Leukaemia (CML) a rare type of blood cancer. Diagnosed during a routine blood test, it appears to have been caught in the early stages, Pia has started treatment and her prognosis is positive. Although this rare form of cancer can not be cured, research has developed drugs that will hopefully help Pia and others with this and other types of Leukaemia live a normal lifespan.

As some of you know, Pia loves a challenge, so despite juggling everyday challenges, Pia and her friends are raising money for Blood Cancr UK by walking over 1000Kms during September and Swimming over 1000 Kms in October, they are looking to raise much needed funds for Blood Cancer UK and research into treatments for CML and other blood cancers/leukaemias. We wish Pia and her friends all the best. If you wish to donate please see click on this link.

https://www.justgiving.com/page/aqua-angels-bloodcancer-challenge?utm_source=copyLink&utm_medium=one_page&utm_content=page/aqua-angels-bloodcancer-challenge&utm_campaign=fp-share&utm_term=a49fab2117a14f4091c140f23089eec3

Congratulations

Alex Holland Celebrates 10 years at Oakray on 2nd October
Robert Kitchener celebrates 10 years at Oakray on 14th October
Paul Robertson celebrates 20 years at Oakray on 13th October



PROPERTY PERFORMANCE SPECIALISTS