

Welcome

to Issue No. 2 of the Oakray Oracle. As promised, below is the 60 second 'Meet Oakray's MD' interview, find out the personality behind our leadership.

Name: James Barnard

Age: 46

Favourite Film: Rocky - the original

Favourite Football Team: Norwich City

Musical Taste: Eclectic - Old rock like The Who, Doors

Favourite Book and Why: Fear & Loathing in Las Vegas by Hunter S Thompson.

It was the first book that made me laugh out loud and it renewed my love of reading.

Are you a spender or a saver: Spender, I do spoil my son and spend a disproportionate amount on alcohol and food

Whats on your bucket List: To do more travelling, I regret not travelling around the world when younger.

What are you pleased to see the back of: Lockdown

What drives you: My son - George, I want to make him proud.

Where would you like Oakray to be in 5 years time: A successful and stable company with sustainable growth that cares about staff and is equally an enjoyable place to work.

Whats your biggest professional challenge to date : Given its mental health awareness week, when I was going through my divorce, which also coincided with one of my busiest professional times it was extremely challenging period for me. I encourage anyone to reach out and ask for help, it really does make a difference. I also ask everyone to be kind to all their colleagues as you never know what people are going through.

Thanks, Jim



In Brief

Talk to Us

If you have news you want to share (personal or professional) please send an email to Pia or David in the BD & Bid dept at newsletter@oakrays.co.uk

New interactive Oakray website

Please take a moment to view our new website. Residents are now able to book/change their compliance appointments to suit

www.oakray.co.uk

Issue 3

Whos Who Meet Oakrays Senior Management Team

“Whats New” - Issue 2

The launch of the **Oakray Oracle** has been well received by clients and staff, keeping everyone updated with relevant news from across the business. Recent improvements are making a positive difference particularly our new **online Residents Portal**. The new livery on **Oakray vans** continues to be updated in line with our refreshed branding and this is being carried out in batches. Latest figures are showing over 14% of Oakray's van fleet is now electric, in line with our **Carbon Reduction Plan**. **oData Pro** continues to be developed, delivery is on track for November 2023 with parallel running introduced in the summer of 2023.

Congratulations

Welcome to the world, **Thomas Smith**, born Saturday 29th April, weighing 8lbs. Congratulations to Lee Smith and partner from everyone at Oakray.

Welcome back, **Knakia Benjamin**, Customer Service Advisor who returned to work in April following maternity leave – pleased to have you back Knakia



HR Updates



- With a huge focus on Learning and Development for this year, we've booked approx. 74 courses for both our engineers and admin staff.
- We have rolled out various management programmes and courses to support our new managers and team leaders. Further to this, we are introducing cross-department workshops encouraging and supporting a deeper understanding of all our departments.
- Next month we will be arranging several well-being sessions for staff, these will include sessions on
- Financial wellbeing, Mental Health, Physical strength and relaxation exercises and staff massages.
- We have signed up to the Menopause Workplace Pledge to support staff experiencing menopause, in addition we have formed a Menopause support Group who will increase awareness and make changes with the workplace



ONLINE BOOKING

Oakray Residents Portal

We continue to roll-out the new residents portal across selected contracts. It is being well received by clients and residents alike, particularly by those who are deaf or hearing impaired.

By clicking on <https://portal.oakray.co.uk/resident/> residents can now take control and confirm/change/book appointments themselves.



The essence of oDataPro is a platform that guides the user through the job management cycle.

It will control the data input with validations and automatically distribute the data as required across the various interfaces to Orchard, Swordfish, ASSET and via reporting

HSQE



- Welcome to the 2nd, Health, Safety, Quality & Environmental newsletter segment for 2023. We've had a busy few months since the first newsletter. Our focus has been on the successful recertification of a number of our ISO Standards & Company Accreditations. Members of the team also recently attended the Health & Safety Expo to gain an update of what is happening in the H&S sector and investigate new products & services in the marketplace which may assist our business with its Health & Safety objectives.
- **UPDATES:**
- We have successfully renewed and retained our CHAS Elite & Construction-Line Gold accreditations.
- We were successfully externally audited on our Integrated Management System comprising of ISO 9001, 14001 & 45001.
- Our transition to the HandsHQ Electronic Training Matrix is now complete.
- We have been in discussions with systems providers to implement a Lone Working System for our operatives carrying out work in high risk areas.
- **REMINDER** – You may have seen your invitations to attend the office for this year's Engineers Day Visit to have your mandatory inspections carried out which is very important. Please ensure you accept your booking time or contact us for an alternative.

Business Development Updates

New business won/awarded March - May 2023 includes:

- Paradigm Housing Group - 5 Year Electrical Testing MTC - 2023 - 2028
- Central & Cecil DPS - Domestic Heating - 2023 - 2028
- L&Q DPS - M&E Works - 2023 - 2026
- Amwell School - HCC - M&E Refurbishment Works
- CCS - Demand Management & Renewables Framework - 2023 - 2026
- Network Homes - Gas Servicing Contract London - Extended to 2026
- Network Homes - Gas Servicing Contract Hertford - Extended to 2026
- Optivo - Commercial gas Servicing & maintenance - Extended to 2024
- Network Homes - Electrical Safety Contract - Extended to 2026



to all new starters who have joined Oakray over the last 3 months.



News update

Mirek Czarnowski is now acting Senior Contracts Manager Electrical Division.

Arif Komurcculer is now acting Senior Contracts Manager - Access Control Division.


Andrene McKenzie - Electrical Admin Apprentice
Benhamin Poulton - Access Control Engineer
Charley Munson - Call Centre Contract Coordinator
Daniele Hoti - Domestic Installation Engineer
Derek Withers - Domestic Gas Engineer
Frankie Bright - Electricla Engineer
Giacomo Donati - Customer Service Advisor
Jordan Alleyne-Lawler - Domestic Heating Engineer
Kyan Daly - Customer Service Advisor
Marcel Amisi - Electrical Testing Engineer
Martin Jackman - Domestic Heating Engineer
Muhammad Ali - IT Apprentice
Nilesh Hirani - Domestic Heating Engineer
Robert Rule - Domestic Heating Engineer
Samuel Duncan - Installation Surveyor
Teja Green - Compliance Apprentice
Walter Musekiwa - Installation Engineer

SAVE the DATE

All staff welcome

Please RSVP

to events@oakrays.co.uk



We pride ourselves in delivering the best for our clients.

Please make sure you complete all allocated training and **ensure a copy of your certificate is sent to the HR department.**

Be the best that you can, and we will support you

We encourage all members of staff to get involved and help us in delivering social value by utilising their 1 day paid social value day and attending a charity of their choice, please contact the HR team for further information.